TrioDocs

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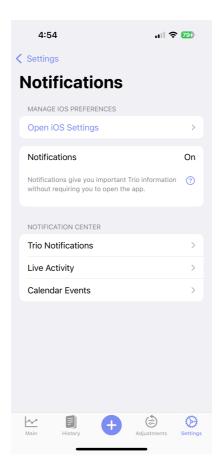Date: May 25, 2025

Trio Notifications

Notifications

Notifications give you important Trio information without requiring you to open the app. It is essential that these are allowed in your iPhone system settings. You can tailor them to your needs in this section.

You may notice a few different alerts and warnings in regards to notifications. Click on the tabs below to see what they are and how to remedy them.

Notifications ON

You are good to go! Your notifications are turned on. Proceed to the 3 notification options on the app screen to customize your app notifications.

Notifications OFF

Your notifications are off. Open iOS Settings and enable them

Play Alarm Sound

Default: *OFF*

This will cause a sound to be triggered by Trio notifications for Carbs Required and Glucose Low/High Alarms.

Always Notify Pump

Default: *ON*

With iOS Trio Notifications enabled, you can let Trio display most Pump Notifications in iOS Notifications Center as a Banner, List, and/or on the Lock Screen. It allows you to refer to Trio Information at a glance and troubleshoot any informational issue. Setting iOS Notifications Banner Style to *Persistent* displays alert banners in the app until you dismiss them.

> ✏️ **Note**
>
> If iOS Trio Notifications are disabled, Trio will display these messages in-app as a banner only

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Always Notify CGM

Default: *ON*

With iOS Trio Notifications enabled, you can let Trio display most CGM Notifications in iOS Notifications Center as a Banner, List, and/or on the Lock Screen. It allows you to refer to Trio Information at a glance and troubleshoot any informational issue. Setting iOS Notifications Banner Style to *Persistent* displays alert banners in the app until you dismiss them.

> ✏️ **Note**
>
> If iOS Trio Notifications are disabled, Trio will display these messages in-app as a banner only

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Always Notify Carb

Default: *ON*

With iOS Trio Notifications enabled, you can let Trio display most Carb Notifications in iOS Notifications Center as a Banner, List, and/or on the Lock Screen. It allows you to refer to Trio Information at a glance and troubleshoot any informational issue. Setting iOS Notifications Banner Style to *Persistent* displays alert banners in the app until you dismiss them.

> ✏️ **Note**
>
> If iOS Trio Notifications are disabled, Trio will display these messages in-app as a banner only

Always Notify Algorithm

Default: *ON*

With iOS Trio Notifications enabled, you can let Trio display most Algorithm Notifications in iOS Notifications Center as a Banner, List, and/or on the Lock Screen. It allows you to refer to Trio Information at a glance and troubleshoot any informational issue. Setting iOS Notifications Banner Style to *Persistent* displays alert banners in the app until you dismiss them.

> ✏️ **Note**
>
> If iOS Trio Notifications are disabled, Trio will display these messages in-app as a banner only

Show Glucose App Badge

Default: *OFF*

This will add your current glucose readings on the top right of your Trio app icon as a red notification badge.

> ✏️ **Note**
>
> Changing this setting takes effect on the *next* glucose reading

Glucose Notifications

Default: *DISABLED* Set the Glucose Notifications Option. Descriptions for each option found below:

Disabled

No glucose notifications will be triggered

Always

A notification will be triggered every time your glucose is updated in Trio

Glucose Alarm Limits

Low Glucose Alarm Limit

Default: *70 mg/dL (3.9 mmol/L)*
Range: *40 - 100 mg/dL (2.2 - 5.5 mmol/L)*

This setting determines the low value for your alert range. Set this to the low value in which you'd like to receive alerts.

High Glucose Alarm Limit

Default: *180 mg/dL*
Range: *100 - 400 mg/dL (5.5 - 22.2 mmol/L)*

This setting determines the high value for your alert range. Set this to the high value in which you'd like to receive alerts.

Add Glucose Source to Alarm

Default: *OFF*

The source of your glucose reading will be added to the notification.