



TrioDocs

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App Diagnostics



App Diagnostics

Crash Reporting

Default: *ON*

Crash Reporting (Opt-In by default, with ability to Opt-Out).

Read the [Trio Privacy Policy](#).

When activated, Trio's App Diagnostics feature automatically captures anonymized crash reports so the developers can keep the app stable and safe.

The captured data **never** includes personal or health information.

No glucose values, insulin data, meals, settings, or usage analytics are collected.

Crash reports are sent securely to the team's private **Google Firebase Crashlytics** project, where **only the Trio developers can view them and use them to identify and fix critical issues quickly**.

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[< Back](#)

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App Diagnostics

ANONYMIZED DATA SHARING

☒ Enable Sharing

☐ Disable Sharing

Why does Trio collect this data?

- App diagnostic insights help us enhance app stability, ensure safety for all users, and enable us to quickly identify and resolve critical issues.
- Trio collects the app's state on crash, device, iOS and general system info, and a stack trace.
- Trio does not collect any health related data, e.g. glucose readings, insulin rates or doses, meal data, setting values, or similar.
- Trio does not track any usage metrics or any other personal data about users other than the used iPhone model and iOS version.

Diagnostics are sent to a Google Firebase Crashlytics project, which is securely maintained and accessed only by the Trio team.



Main



History



Adjustments



Settings